



Karen Thrasher, Southwest Airlines

Manager, People Dept.

Job Description: Karen leads the Contingent Workforce Program at Southwest Airlines. Their program is a VMO model that combines recruiting and vendor management under one umbrella that sits in HR.

Experience: Karen has been at Southwest Airlines for the past 17 years and has served in both Operational and Corporate roles. Over the past 6 years she has been building and leading the contingent workforce program for Southwest Airlines. She now leads both contract and fulltime hiring teams as part of their overall Employment Organization.

Karen is a member of SIA, SIAGG, the Beeline Advisory Council, and she leads the VMS Professional Dallas Chapter.

Karen is someone that has truly grown up at Southwest Airlines. Having started as a Customer Service Agent in the Kansas City Airport, she's had many opportunities to move around the company and build her career into what it is today.