



**Kelly Smith, United Airlines
Vendor Manager**

Job description: Kelly leads the Contingent Workforce Program at United Airlines. United's program has been an internally run VMO until they recently brought an MSP onboard to manage the staff augmentation program. Managed service projects continue to be managed internally by United.

Experience: Kelly has been with United Airlines for 10 years and began working with the contingent workforce program while in the IT division. Her role and the program has recently been transitioned to Procurement. Currently, she is working with the MSP to roll out the staff augmentation program enterprise wide at United.