



VMS Professionals March 2021 Meeting

Agenda:

- Welcome & Introductions
- VMS Professionals Overview
- Scorecard survey of attendees
 - Use of scorecards to enhance supplier and program performance. Value and use of partner or subjective scores for suppliers who follow program guidelines or provide higher touch service.
- **SCORECARDS!** a working session to review scorecards featuring the following speakers:
 - Josh Smizinski, External Workforce Consultant for Health Care Service Corporation
 - Jeremy Kruse, Manager Contingent Labor for CME Group
 - Koenraad Lecot, Head of Contingent Workforce Management for Farmers Insurance

Attendees Represented the Following Companies:

7-Eleven	Ericsson	Qualcomm
Alcon	Farmers Insurance	SC Johnson
Allstate Insurance	Health Care Service Corporation	Texas Capital Bank
American Airlines	JP Morgan Chase	Texas Instruments
Anthem, Inc.	MAKE Corporation	Transamerica
AON	Mary Kay Inc.	Transunion
Arvato	McDonalds	US Cellular
BlueCross BlueShield Association	Neiman Marcus	Virginia IT Agency (VITA)
CME Group	Northwestern Mutual	Wintrust
Dearborn Group	P&G	Zurich
Discover	QBE North America	

Presentations: Jeremy Kruse, Koenraad Lecot, and Josh Smizinski:

- Examined scorecard components including subjective scoring.
- Discussed the partnership aspects between client, MSP, VMS, and supplier.
- Reviewed scorecard components and SLAs that have proven to drive supplier activity and performance.
- Discussion: how can you automate scorecard results and avoid manual entry?
- Interactive Q&A

**For a copy of the full presentation, please email kwilson@makecor.com*